



# CUSTOMER REFUND APPLICATION



**Immunotec International Healthcare Products Limited**  
1<sup>st</sup> Floor Riverview House  
21-23 City Quay, Dublin 2, Ireland

**Customer Service**  
0808 1017330  
(M-F 12:00 pm – 00:00 am)


**Internet Address**  
www.uk.immunotec.com  
24hrs/day 7 days a week

**Fax**  
0808 1017331


Mailing Address: 300 Joseph Carrier, Vaudreuil-Dorion, QC, J7V 5V5, Canada

**Please use a pen and print clearly in all of the spaces provided.**

## INDEPENDENT CONSULTANT INFORMATION

<b>ID Number</b>				
Name				
	Last	First	Middle	
Address				
Town/City	County		Post Code	
	Fax			
E-Mail	Independent Consultant Signature _____			

## CUSTOMER INFORMATION

Name				
	Last	First	Middle	
Address				
Town/City	County		Post Code	
	Fax			
E-Mail	Customer's Signature _____			

Product	Qty	Date Sold	Lot# / Exp. Date

### CUSTOMER REFUND WARRANTY CONDITIONS AND REQUIREMENTS

1. The Customer Refund Application form is used for Immunotec products sold by an Immunotec Independent Consultant ("Consultant") to a Retail Customer.
2. Immunotec International Healthcare Products Limited ("Immunotec") must receive the Customer Refund Application form within **thirty (30)** days of the Consultant providing the cash refund to the Customer. Replacements will be shipped to the Consultant's address on file.
3. All information on this form must be accurate and complete. Incomplete forms will be returned to the Consultant.
4. All Customer Refund Application forms must be accompanied by the portion of the package displaying the lot number(s) and the Consultant's copy of the retail sales receipt.

*Immunotec International Healthcare Products Limited reserves the right to refuse any Customer Refund Application requests or forms where any of the requirements stated above have not been met.*

**Forward Customer Refund Application Form to:**  
Immunotec International Healthcare Products Limited.  
**Customer Refund Warranty Department**  
300 Joseph Carrier, Vaudreuil-Dorion (Quebec) Canada J7V 5V5